

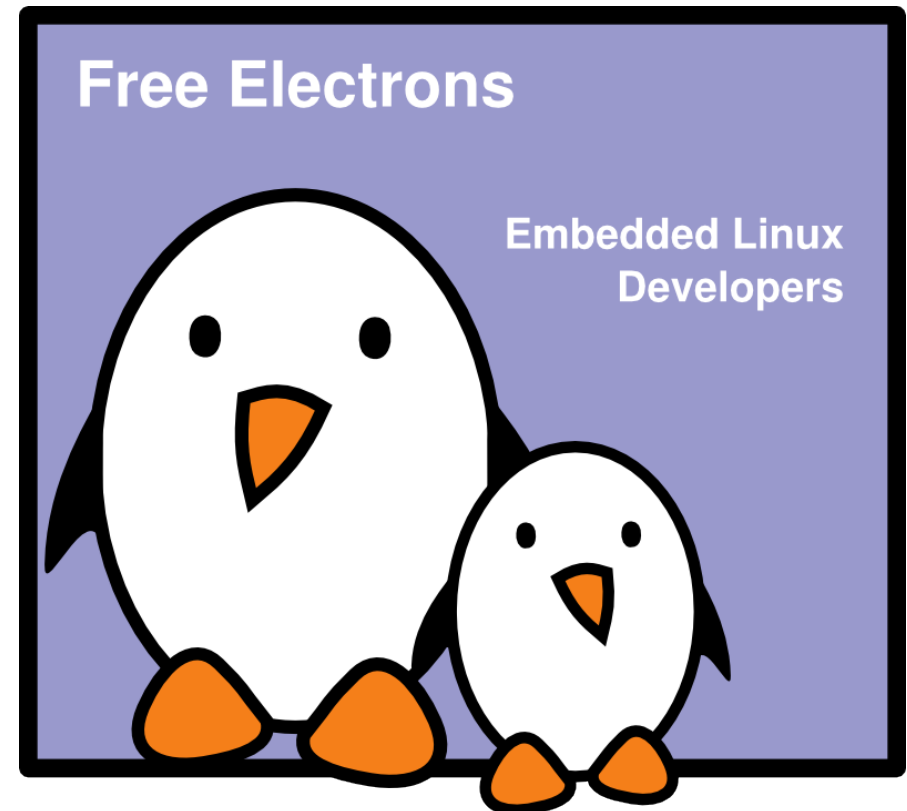
# CELF Embedded Linux Conference Europe

October 15 & 16, 2009



## Small Business BOF

Michael Opdenacker  
**Free Electrons**





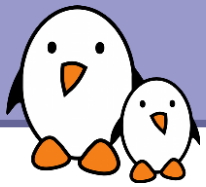
# What is a small company?

- ▶ A company that is not rich enough to deny its engineers to go to ELC and ELCE
- ▶ Free Electrons' employees would have a hard time convincing me not to go to ELCE ;-)
- ▶ What's the smallest company here?
- ▶ What's the biggest small company?
- ▶ Who wants to create a small company?



# Why this BOF?

- ▶ Suggested by Grant Likely (Secret Lab) after ELC 2009
- ▶ Allows us to meet and know each other
- ▶ Opens possibilities to cooperate on projects
  - leveraging complementary skills
  - to reach a sufficient size on big projects
  - to offer a local contact in other countries
- ▶ Experience sharing
- ▶ Evaluate the idea of a mini-summit at ELC 2010



# What companies are in the room?

Introduce yourselves quickly

- ▶ Who?
- ▶ How small?
- ▶ Where?
- ▶ Areas of expertise?
- ▶ Customers and served markets?



# Working with customers

Preparing quotes, estimating, invoicing...

- ▶ Any tools (free software) you use? CRM systems or templates?
- ▶ How do you make estimates for big projects, without spending too much (unpaid) time?
- ▶ How do you face legal issues and risks? Costly insurance policies? Using “NO WARRANTY” statements? Have your own “Terms and Conditions”?
- ▶ Strategies to convince customers to give back code?
- ▶ What do you do when you are too busy and receive a new request?
- ▶ How do you filter out requests that are less likely to turn into real projects, or from companies that may not be able to pay you?



# Marketing, advertising...

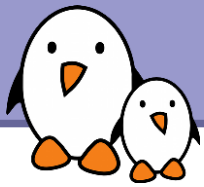
Marketing, advertising, and building the business.

- ▶ Your strategy?
- ▶ Going to trade shows?
- ▶ Going to technical conferences?
- ▶ How to find new customers?



# Project management

- ▶ Free software tools to track project progress and resources?
- ▶ Tools to manage your time?



# Community relationship

- ▶ Relationship with the community?
  - ▶ Giving back to the community?
  - ▶ Interacting with the local community?
- ▶ Relationship with similar service providers
  - ▶ Competing, partnering or just ignoring?





# Relationships with vendors

- ▶ Supporting customers with a vendor contract?
- ▶ Partnering with vendors or working for them?



# Recruiting

- ▶ How do you find your new hires?
- ▶ Using social networking sites?
- ▶ What are your main difficulties?
- ▶ Your preferred profiles?
- ▶ Is working from home an advantage?  
Or do some people prefer an office and colleagues working next to them?



# Conclusions

- ▶ These slides and notes will be available on [http://elinux.org/Small\\_Business\\_Conference](http://elinux.org/Small_Business_Conference)
- ▶ They will also be sent to our mailing list:  
small-business@tree.celinuxforum.org  
(<http://tree.celinuxforum.org/mailman/listinfo/small-business>)
- ▶ Interest in an "Embedded Linux small business miniconf" at ELC 2010?